mySolutions
"Built On eXperience"

www.mySolutions.co.za

Did you know ....?

January 2012

Interesting facts surrounding your

IBM Lotus software

Infrastructure

Free Lotus Notes Security, Infrastructure and Architecture Reviews

mySolutions offers a quarterly review of your Lotus Notes Environment, including a detailed environment report with a set of feasible recommendations for improvements, changes and adjustments.

The services are rendered free of charge to all our clients who renew their yearly Lotus Notes/Domino subscriptions with mySolutions. Only applicable to the period under an active subscription.

Free License Audit with tailor made recommendations

mySolutions offers this services of a complete Lotus Notes/Domino licenses audit for compliance purposes. The license audit is free of charge. The results will be delivered in conjunction with an official report with recommendations tailored to the company under review.

Receive 15% discount on Lotus Notes/Domino Licenses

Announcing discount incentives for multi-year agreements

IBM announces two new pricing and financing offers to help simplify your financial management by taking advantage of a predictable payment stream for ease of budgeting, while preserving cash for other high yield investments.

Spread the payments for new licenses and save

Eligible customers purchasing new licenses of selected IBM® Lotus® or IBM WebSphere® Portal offerings* may choose to buy an additional two years of Software Subscription and Support, entitling them to a 15% discount off the software license price and the price of Software Subscription and Support for each of the three years. In order to take advantage of this offer:

- The total purchase price of the discounted software license plus the three years of Software Subscription and Support must be financed by eligible customers through IBM Global Financing. For eligible customers, financing rates can be as low as 0%, and the total cost is payable in three equal annual installments with the first payment due at signing, and then the next two payments in twelve month increments thereafter. This provides more predictable annual costs and a smaller up front investment for new licenses.
- A minimum purchase of $25,000 USD is required.

Renew for multiple years and save

Customers with active Software Subscription and Support for selected Lotus or WebSphere Portal software offerings* may optionally:

- Renew for two years and receive a 10% discount off of the entitled price, or
- Renew for three years and receive a 15% discount off of the entitled price.

The total purchase price may be either paid in full initially, or financed by eligible customers through IBM Global Financing for as low as 0% financing for two or three years respectively. A minimum purchase of $25,000 USD is required to take advantage of this offer if IBM Global Financing is used.

Lotus Collaboration Express Licenses now allows Clustering

Lotus Collaboration Express applicable to companies to companies with more than 1,000 employees, where less than 1,000 employees utilise the software

Launch of IBM XWork Server, an utility server at a yearly rental cost per of less than R 1,500 per month for 4 XPages applicatios

The purchase of your Lotus Notes Software entitles you to the use of Lotus Connections, Lotus Sametime Limited Use, Lotus Traveler, Tivoli Directory Integrator and Lotus Symphony. In most cases Lotus Notes Users are not aware of these entitlements. Let mySolutions review the opportunity to implement these feature rich tools in your environment.

Entitlement at no additional cost – Lotus Notes Traveler

Power your social business with push email that provides access to email, calendar, and contacts - from your favorite mobile device

Keep your users connected and productive with full-featured e-mail for smartphones and tablets, while adhering to your important corporate policies and safeguarding sensitive corporate data. IBM® Lotus® Notes Traveler software is a no charge mobile offering for IBM Lotus Notes® and Domino® users

- Provides a full, cross-platform release that includes capabilities for these supported mobile device platforms - Apple iOS, Google Android 2.x and 3.x, Nokia Symbian and Microsoft Windows Mobile 6.x.
- Supports Lotus Notes mobile users, either through on-premises IBM Lotus Domino® or Lotus Domino Express deployments, in the cloud with IBM LotusLive Notes.
- Read and compose Lotus Domino encrypted email.
- Search your corporate directory to find individuals and/or groups by name that you want to email.

- Single point of control to monitor the Traveler user community by username, device type and operating system version, and to allow or deny access based on company security policies.
- Scheduled synchronization and data filtering policies to optimize network throughput/load.
- Support for remote wipe for lost or stolen devices - select either full wipe of a device, or partial wipe of just Lotus Notes Traveler data.
- Security policies that control password length/strength specification, option to deny access to unencrypted devices, and to prohibit camera usage.
- Automated client updates.
- Data in transit is synchronized over secure HTTPS/SSL connection.
- Data at rest (on device) is encrypted on Apple iOS, Google Android devices and Nokian Symbian^3 devices.
- Supports both Linux and Microsoft Windows servers.

http://www-01.ibm.com/software/lotus/products/notes/traveler.html

Entitlement at no additional cost – Lotus Sametime Limited Use

Licensees of IBM® Lotus Notes® software and IBM Lotus® iNotes™ software are entitled to use the presence awareness and instant messaging features integrated with these client options-without separately licensing or launching IBM Lotus Sametime® software. The limited entitlement is also included with IBM Lotus Domino Messaging Express and IBM Lotus Domino Collaboration Express software.
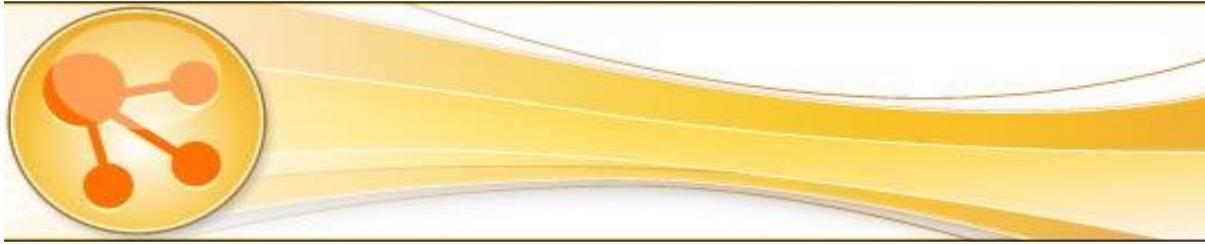
To help promote higher return on investment and increased user productivity, you may choose to incorporate presence awareness and instant messaging into your custom Lotus Notes-based applications developed with IBM Lotus Domino Designer software. These capabilities are particularly valuable for help desk applications.

The limited entitlement to Lotus Sametime software restricts its use to only select integrated instant messaging and presence awareness functions, and only within the context of Lotus Notes and Domino software.

The integrated instant messaging and awareness features available from within the client do not eliminate the need to install the Lotus Sametime server software in your infrastructure. The server components have not been integrated into IBM Lotus Domino software. However, there is no additional license charge for the entitled Lotus Sametime server software when used as indicated above.

http://www-01.ibm.com/software/lotus/sametime/

Entitlement at no additional cost - IBM Lotus Connections Profiles and Files

IBM Connections is social software for business that lets you access everyone in your professional network, including your colleagues, customers, and partners.

The latest capabilities in IBM Connections, such as Moderation, Ideation Blogs, and the Media Gallery, enable you to embrace networks of people who are engaged and to work in transparent and nimble ways to create business value.

- Faster task execution through quick access to information from an expanded professional network
- Increased efficiency and effectiveness of business processes using existing skills discovered through your professional network
- Confident decision making, knowing decisions were vetted by experts across the organization and reflect past experience
- Innovative products and services developed using the experiences and knowledge of communities of employees, partners, and customers
- Sustainable competitive advantage created by leveraging innovation from across your value chain and building stronger relationships
- Access to your social data while on the go.
- Access to people and information in your existing IBM solutions, including IBM Sametime®, IBM Lotus Notes®, IBM Lotus Quickr®, IBM Rational Team Concert™, IBM FileNet® Content Manager, and IBM Content Manager.

Profiles

IBM Connections

quickly find the people you need by searching across your organization using tags to identify expertise, current projects, and responsibilities.

You can find people based on qualities such as the person's name, their organization, location, reporting structure, and interests.

An integrated directory and expertise location engine, IBM Connections profiles help you identify and work with key people who have specific knowledge or strategic business relationships.

With profiles, you can:

- Tap into the knowledge capital within your organization.
- Easily establish new business contacts.
- Expand your personal network.
- Develop and maintain personal relationships that span obstacles such as reporting structure, department, geography, and so on.

Typically, profiles include a person's photo, reporting structure, name, pronunciation, the time zone the person works in, and information about the individual's expertise, areas of interest, and current projects.

There are also three widgets in profiles to help you establish new connections and grow your professional network:

- The **Do You Know** widget recommends people, based on the other people in your network, your tags, organizational relationships, and actions that you have taken.
- The **Things in Common** widget helps you identify what you have in common with a person. For example, the widget may display a list of the communities that you both belong to or a list of the tags that you have both used.
- The **Who Connects Us** widget allows you to view the social path that links you to a person by showing the list of people who link you and the profile owner.

Files

IBM Connections

IBM Connections files enable you to share content with other people. You can use files to:

- Upload files and share them with others.
- Tag files so that they're easy to find.
- Add recommendations and comments.
- Reduce inbox "bloat."

Files provide a convenient way to share documents, spreadsheets, presentations, and other types of files with people without the need to send large files through email.

With IBM Connections files, you can:

- Upload files and share them with others as readers or editors.
- Choose to share files with selected individuals, groups, and communities or make them public.
- View sharing properties, such as who has shared a file and with whom, and people who have downloaded files.
- Manage versions of a file and allow others to upload new versions.
- Moderate file submission to ensure appropriateness of content.
- Tag files to make them easy to find.
- Recommend and comment on files.
- Locate files by searching for text in the title or body of the file.
- Sort files alphabetically by their name, by most recent first, by number of downloads, or by size.

- Organize files in public or private collections.
- Organize related files into folders.
- Use the Follow feature to be automatically notified when a file or folder is updated.
- Mark a file or folder as a Favorite to make it easy to find.

Entitlement at no additional cost – Tivoli Directory Integrator

Synchronize data across multiple repositories

→ Free trial code

IBM Tivoli Directory Integrator helps organizations build an authoritative data infrastructure, enabling consistent data across multiple identity or generic data resources.

- Transforms, moves and synchronizes generic and identity data residing in heterogeneous directories, databases, files, collaborative systems and applications, with real-time automated updates to the authoritative data source
- Helps enhance the security, accuracy and integrity of generic and user identity data, while facilitating data migration, transformation to other file formats, and synchronization between two or more systems
- Enhancements include a simplified interface to develop point-to-point integration; ability to visually step through data processed by an AssemblyLine; providing Tivoli Directory Integrator as a service using the Representational State Transfer interface
- Provides an intuitive graphical user interface for development, deployment and maintenance of synchronization rules, as well as a scalable, Web-based operations monitoring administrative console
- Provides an open synchronization architecture that supports multivendor IT infrastructures with ease of use, ease of deployment, and rapid time to value, while flexibly scaling from small to very large deployments
- Helps accelerate deployment of IBM Tivoli® security management software such as IBM Tivoli Identity Manager, IBM Tivoli Access Manager and IBM Tivoli Federated Identity Manager, and other IBM infrastructure software, including IBM Tivoli Change and Configuration Management Database (CCMDB), IBM Tivoli Service Request Manager, IBM WebSphere®, IBM Lotus® Domino® and IBM Lotus Connections middleware
- Supports a broad set of platforms, including IBM AIX®, IBM System z™, Microsoft® Windows®, UNIX® and Linux® environments
- Operating systems supported: AIX, HP-UX, i/OS family, z/OS

Entitlement at no additional cost – Lotus Symphony

IBM® Lotus® Symphony™ is a richly-featured set of productivity tools that are intuitive and easy to use and *provided at no charge*. There are three applications that make up Lotus Symphony: Lotus Symphony Documents, Lotus Symphony Spreadsheets, Lotus Symphony Presentations.

Lotus Symphony puts you in charge – take control over spiralling upgrade costs, ensure access to documents well into the future with new standard file formats (ODF), get more from your current investments with support for Microsoft Windows and Office file types.

Users can enjoy the easy-to-use interface and online community for templates, tips and support.

Businesses can control software acquisition and upgrade costs, provide ability to compatibility with Microsoft Office file formats, protect future access to documents with support for ODF and support a global workforce with Lotus Symphony's native language support for over 23 languages.

Developers can extend their applications with the power of Lotus Symphony through support for plug-ins and, when the Lotus Symphony editors inside Lotus Notes are used, rich composite applications.

Lotus Notes users can create, edit, and share documents, spreadsheets, and presentations with the integrated version of Lotus Symphony which is built into the Lotus Notes client user interface.

http://symphony.lotus.com/software/lotus/symphony/home.nsf/home

Lotus Protector for Mail Security

Pre-emptive Lotus Domino spam control

Why IBM for preemptive Lotus Domino spam control
Protect your IBM Lotus® Domino® and mixed email infrastructure from spam, viruses and other threats originating on the Internet. IBM Lotus Protector for Mail Security software helps optimize email throughput to help keep unwanted content out of your Lotus Domino servers. And it gives users personalized control of their email right within the IBM Lotus Notes® inbox.

"By eliminating spam from our inboxes, IBM Lotus Protector gives our staff more time to focus on genuine business communications." - Roddy Fraser, Operations Director, Summit Healthcare

Want more technical details? This white paper details the robust content analysis technology employed by IBM® Internet Security Systems™, the foundation for the IBM Lotus™ Protector for Mail Security solution.

• Try Lotus Protector for Mail Security 2.8 for 90 days at no charge

Switch for Free (and pay for just the Maintenance!)

How does this work and what products are eligible?

If you have proof of purchase of a major network faxing product; Right Fax™or VSI - Esker Fax™, we will provide the equivalent product. Contact us to see if other products are eligible. Note that FxD users have a separate upgrade program.

Do I own the license?

No additional charges are issued when the maintenance plus fee is purchased, in advance, for 3 years, minimum. We are confident in our product as a complete desktop faxing solution.

What if I have an old product that was never installed, can I switch for free?

Yes you can switch, so long as you have proof of purchase of a major network faxing product.

How can I try ExtraFax to see if it is as good as you say?

Get your free 30-day trial version of ExtraFax!
http://www.extracomm.com/Extracomm/ECDownload.nsf/www/Download#EF

ExtraFax has the most flexible installation of any pure Notes product. You can install ExtraFax as an add-on task to the Domino server. If you don't want to touch or disturb your Domino server, ExtraFax is the only

Domino faxing product that allows you to install the fax server on a client workstation. That's right, you can take a Windows™ workstation with Notes and use the hardware modems or fax board on the client workstation and connect to the server. A great, quick way to see how it works!

ExtraTxt is a new-generation reliable, robust, enterprise class SMS - Text Messaging Web 2.0 software appliance developed by Extracomm to meet the modern day business needs for companies of any size.

ExtraTxt empowers global reach to prospects and customers alike at a fraction of the effort and cost compared to voice communications. It allows you to substantially extend your sales, marketing, transaction processing, operations and logistics communications as well as system monitoring alert capabilities reaching out to a global audience, directly through your mobile carrier, SMS Centers (SMSC), or through Skype

(Note: ExtraTxt is a self-contained software appliance which can run, but does not need to run with Lotus Domino, Microsoft Exchange, etc.)

SWING DocPublisher Express Edition

New SWING DocPublisher Express Edition for Lotus Domino is a no-cost solution to company e-manuals

The Express Edition includes a single server, single Advanced User (content manager / publisher / administrator) license. Read-only access is provided for unlimited number of users (default database access: anonymous).

An organization or department can greatly benefit from Express Edition if a single person is responsible for organizing and publishing document libraries or company manuals. Document authors can keep using their familiar authoring tool - Microsoft Word.

- **Advanced Users** are document publishers and other users who may be actively involved in the publishing process, such as authors, editors, reviewers, approvers, document owners, content managers and administrators.
- **Sign-off Readers** are required to read a document and sign-off acknowledging they have read and understood the document. DocPublisher notifies users, collects their sign-offs, and tracks the whole process.

How to get a free Express Edition license:

1. Sign up for the SWING DocPublisher online trial
2. Take a test drive
3. If you like it, freely download the Express Edition

Use Lotus Domino and DocPublisher for Policies and Procedures, IT Manuals, Instructions, Compliance Guidelines and other documentation.

Making cloud computing as easy as child's play

Cloud computing will revolutionize how applications are built and delivered changing how business is done and governments operate. With GROUP Live, you can take advantage of the cloud today — easily

Cloud Computing

Building solutions in the cloud

As IT departments face continuous budget reductions and constant pressure for higher performance and efficiency, CIOs are focusing on cloud computing to support their need for increased scalability, flexibility and lower costs. The transformational power of 'as-a-service' technologies is creating demand for new application management models by moving applications into the cloud and building integrated reusable frameworks for applications, business processes, and user management with self-service capabilities.

While infrastructure clouds only optimize the management of datacenters, such as servers, computing power, memory or storage, GROUP's patent-pending Cloud Automation Platform (CAP) extends scalability, flexibility and simplicity to applications – quickly, reliably and securely.

Whether you are a company looking to reduce IT costs by 50%, or a managed service provider wanting to grow your business through new revenue opportunities, GROUP Live is the platform that will help. We provide powerful cloud automation solutions for enterprises, ISVs and datacenters that will allow your organization to take advantage of the benefits cloud computing can offer.

GROUP Live makes going to the cloud easy through features like self-service access and simultaneously automating infrastructure provisioning based on actual application performance and service levels. And, most importantly, with GROUP Live, you can leverage your existing technology investments and expertise saving you money and time, and preventing you from becoming locked into proprietary frameworks or technologies.

When life hands you lemons...

Poor compliance and risk management can be financially devastating for an organization. FastWorks compliance management suite will help your organization gain control over your compliance issues, while increasing productivity and lowering costs.

Governance Risk and Compliance

Organizations today need to comply with an increasingly large number of governmental regulations and reporting requirements related to their operations. All too often, the similarities across these regulations, industry standards and even corporate policies can overwhelm efforts to effectively and thoroughly identify and manage compliance risk.

Regardless of the scope of your organization's compliance environment, the FastWorks GRC management suite is an effective tool in defining and implementing policy, conducting audits and reviews, minimizing the risk of product and plant failures, avoiding compliance fines, and penalties, avoiding executive negligence cases as well as cutting overall costs. We reduce the overlapping and extensive management, documentation, control and audit demands imposed by regulatory requirements, industry standards and guidelines, and internal policies and procedures.

FastWorks offers a set of tightly integrated modules for Occupational Health and Safety, Environmental Health and Safety, Quality Management, Enterprise Risk Management and Integrated Management, that eliminates the complexity of managing your organization's compliance with regulations, standards and corporate policies.

We are constantly updating our software to reflect the changes in regulatory and industry requirements to help our customers stay compliant. This reduces your administrative costs and allows you to focus on your other core business issues. With FastWorks, you do not just manage risks – you control them.

The FastWorks GRC suite is:
Fully Configurable
- End users setup the system they way they work. Only see the data they need.
- End users define incident types, keywords, categorizations and workflow rules to ensure the information is collected, recorded and distributed to the appropriate people.

Workflow and Escalation Enabled
- We leverage the Domino workflow engine to route notifications automatically via email. FastWorks is accessed through a web browser, which will accelerate user acceptance and global access.
- Incidents or incomplete actions are escalated using a configurable escalation engine, ensuring nothing falls through the cracks.

Runs in a Domino Cloud or On-premise
- You can subscribe to it, and run it in your own private cloud, or take it on-premise.
- With our cloud offering you can allow end users access to the system with no IT intervention required.
- Leverage all the investments you already made in Lotus

FastWorks streamlines compliance with regulations like ISO 9001, ISO 14001, OHSAS 18001, and ANSI/AIHA Z10-2005. Besides helping you track and address workplace incidents, it sharpens emergency preparedness and response. It is all about minimizing risk to employees and enhancing your image to customers and prospects.

Bring Lotus Notes to the Cloud

Easily convert all your client based Lotus Notes applications to modern web and cloud based applications.

Transformer 2.0

Lotus Notes® and Domino® is one of the most prolific application platforms in the world, with more than 10 million enterprise applications built on it since the early 1990s. The latest releases of Lotus Notes and Domino offer unprecedented benefits, and along with new XPages, the future has never been so bright.

Many companies have a large number of Domino applications they want to modernize, but do not know where to start. **We can take these applications and automatically transform them to modern Web 2.0 style applications**. Now you can take full advantage of the newest releases of Lotus Notes and Domino without having to invest in costly re-development.

Stay Connected

Instant messaging is now an integral part of corporate communications. Make sure you have the proper controls on it.

IM Control!
Reliability, Performance and Compliance for Lotus Sametime

Highlights of IM Control! (Formerly Permessa) for Lotus Sametime

- Ensures business-grade Lotus Sametime reliability with synthetic transactions that continually test all IM services.
- Archives chats in high fidelity for compliance and legal discovery.
- Enforces IM policies.
- Inserts customized text in real-time based on sender attributes and metadata, such as language, location and organizational unit.
- Creates extensive user, activity level, productivity, topology, security and chargeback reports for Lotus Sametime.
- Instantly blocks messages that violate compliance and abuse policies.
- Reduces costs with a native server-side software solution without an expensive proxy appliance.

Make sure it's not your weakest link

Email is by far the most critical communication tool you depend on to keep your organization running. iQ.Suite can make sure it's secure. reliable and compliant.

Email Management

On a daily basis around the world, email is being exchanged in nearly instantaneous time, both internally and externally. The use of email within business processes, however, continues to introduce new risks. A secure and legally compliant email implementation is essential. GBS iQ.Suite offers end-to-end email management systems – from Spam blockers and security to archiving and reporting, our solution forms the solid basis of a centralized and compliant communication strategy. It supports both Lotus Domino and Microsoft Exchange.

Fragmented Documents - A Solution

Create order from chaos! With our encompassing PDF conversion solution you can have all of your documents, email and Notes databases stored as indexed and searchable PDFs.

ePDF – Consistent and Efficient Document Processes

Document processes relying on historically grown methods, often entirely or partially based on paper, pose great demands on efficient communication and storage. The multitude and wide variety of information included in documents, emails or Lotus Notes databases makes daily handling rather difficult. But what would you think if you could access all of these different contents in a unique format, across the entire company?

With ePDF, this wish comes true. This server-based solution, which seamlessly integrates with your existing business processes, effectively eliminates media conflicts by centrally converting documents to the PDF format.

In addition, you will benefit from:
- simplified handling of digital contents,
- transparent storage,
- improved data protection,
- consistent standardization of formats,
- paperless, automated processes, and
- improved legal certainty through PDF/A support.

Cost-efficient use, archiving and migration of contents becomes child's play due to the well-known and widely used PDF format. At the same time, the appearance of your documents remains unchanged, with manipulations reliably excluded. GBS ePDF gives you control over the digital information flood and accelerates your document processes.

Digital & Electronic Signature Solutions

Whether you're looking to add electronic signature capabilities to your call center, retail operations, Website or internal processes, we've got you covered. Silanis offers a full range of solutions for any process, budget or time-to-market requirement.

e-Sign Enterprise Platform™

The Most Flexible and Scalable Enterprise Solution.

A single platform that enables electronic signatures to be scaled across all lines-of-business, products and channels, transforming the customer experience, mitigating risk while reducing operational inefficiencies and cost. Available as an on-premises solution.

e-Sign Dedicated Service™

A Fast and Cost-Effective, Dedicated Service.

Enables quick and cost-effective integration of e-signatures with e-commerce systems using ready-to-use, best practice process templates. Available as a dedicated, cloud-based service.

e-SignLive™ Software-as-a-Service

A Collaborative E-Commerce SaaS Offering.

Combines electronic signatures with online collaboration and business networking. Available for a low monthly subscription fee as part of the IBM LotusLive service.

Contact Details

For any further information or enquiries, please follow the link to www.mysolutions.co.za or contact Siggi Meyer via mail siggi@mysolutions.co.za or +27(12) 361 0585