mySolutions

"Built On eXperience"

www.mySolutions.co.za

Did you know ....?

May 2011

Interesting facts surrounding your

IBM. Lotus. software

Infrastructure

IBM Premier Business Partner

Advanced IBM Business Partner

Free Lotus Notes Security, Infrastructure and Architecture Reviews

mySolutions offers a quarterly review of your Lotus Notes Environment, including a detailed environment report with a set of feasible recommendations for improvements, changes and adjustments.

The services are rendered free of charge to all our clients who renew their yearly Lotus Notes/Domino subscriptions with mySolutions. Only applicable to the period under an active subscription.

Free License Audit with tailor made recommendations

mySolutions offers this services of a complete Lotus Notes/Domino licenses audit for compliance purposes. The license audit is free of charge. The results will be delivered in conjunction with an official report with recommendations tailored to the company under review.

Receive 15% discount on Lotus Notes/Domino Licenses

Announcing discount incentives for multi-year agreements

IBM announces two new pricing and financing offers to help simplify your financial management by taking advantage of a predictable payment stream for ease of budgeting, while preserving cash for other high yield investments.

Spread the payments for new licenses and save

Eligible customers purchasing new licenses of selected IBM® Lotus® or IBM WebSphere® Portal offerings* may choose to buy an additional two years of Software Subscription and Support, entitling them to a 15% discount off the software license price and the price of Software Subscription and Support for each of the three years. In order to take advantage of this offer:

- The total purchase price of the discounted software license plus the three years of Software Subscription and Support must be financed by eligible customers through IBM Global Financing. For eligible customers, financing rates can be as low as 0%, and the total cost is payable in three equal annual installments with the first payment due at signing, and then the next two payments in twelve month increments thereafter. This provides more predictable annual costs and a smaller up front investment for new licenses.
- A minimum purchase of $25,000 USD is required.

Renew for multiple years and save

Customers with active Software Subscription and Support for selected Lotus or WebSphere Portal software offerings* may optionally:

- Renew for two years and receive a 10% discount off of the entitled price, or
- Renew for three years and receive a 15% discount off of the entitled price.

The total purchase price may be either paid in full initially, or financed by eligible customers through IBM Global Financing for as low as 0% financing for two or three years respectively. A minimum purchase of $25,000 USD is required to take advantage of this offer if IBM Global Financing is used.

The purchase of your Lotus Notes Software entitles you to the use of Lotus QuickR Entry, Lotus Sametime Limited Use, Lotus Traveler and Lotus Symphony. In most cases Lotus Notes Users are not aware of these entitlements. Let mySolutions review the opportunity to implement these feature rich tools in your environment.

Entitlement at no additional cost – Lotus QuickR Entry

Licensees of IBM® Lotus Notes® software, IBM Lotus® iNotes™ software, IBM Lotus Domino Messaging Express software, or IBM Lotus Domino Collaboration Express software on active Software Subscription and Support can access IBM Lotus Quickr™ Entry software through IBM Passport Advantage.

Lotus Quickr Entry 8.5 software provides a "starter set" of capabilities of Lotus Quickr 8.5 software. With Lotus Quickr Entry 8.5 software, you can easily move your content to your own personal file sharing area on a security-rich, managed server so you can share it with others. And, Lotus Quickr Entry 8.5 software also includes the popular Lotus Quickr connectors to make it easier to work where you are without switching applications.

Lotus Quickr Entry 8.5 helps reduce e-mail glut both for Lotus Notes 8 users. It provides an easy-to-use alternative for sharing information and collaborative authoring, replacing the current practice of sending large attachments, and using "reply to all". The new personal file sharing and the Lotus Notes 8.5.1 connectors in Lotus Quickr Entry 8.5 make it simple for end users to move their content from e-mail attachments into their personal Quickr place. In addition, when attachments are moved to a personal Quickr place, they also become accessible from a Web browser, Lotus Symphony editors, Microsoft Office, and Windows Explorer. Users will benefit by always having access to the latest version of a team-shared resource, such as document or spreadsheet.

Lotus Quickr Entry 8.5 software provides a single personal workspace for each user. Within that workspace, each user can perform content management functions (such as check-in and check-out) and provide other users with links to shared content. The user can hide designated content to make it private. Lotus Quickr Entry 8.5 users can access content via the Lotus Quickr connectors or by using a Web browser. Lotus Quickr Entry provides:

- A content store
- A set of Web services that provides personal file sharing
- A set of downloadable connectors (similar to plug-ins) that provide access to Lotus Quickr entry places from within desktop applications

When the full capability of Lotus Quickr Standard is needed, users can purchase Lotus Quickr Standard and seamlessly move their content to Lotus Quickr Standard. Users of both Lotus Quickr Entry 8.5 software and Lotus Quickr Standard 8.5 software are can access their Quickr places through the Lotus Notes 8 sidebar.

http://www-01.ibm.com/software/lotus/notesanddomino/quickrentryentitlement.html

Entitlement at no additional cost – Lotus Notes Traveler

IBM® Lotus Notes® Traveler software is a push email offering providing quick access to email (including attachments), calendar, address book, journal and to-do list for Lotus Notes mobile users. Imagine how this software could help your mobile workers respond to the needs of your business more quickly, while continuing to leverage your existing investment in Lotus Notes and Lotus Domino software.

Breaking news! IBM announced support for Microsoft Exchange ActiveSync in version 8.5.2 of Lotus Notes Traveler , extending Lotus Domino automatic synching capabilities for e-mail and calendaring tools to the Apple iPhone and Android.

http://www-01.ibm.com/software/lotus/products/notes/traveler.html

Entitlement at no additional cost – Lotus Sametime Limited Use

Licensees of IBM® Lotus Notes® software and IBM Lotus® iNotes™ software are entitled to use the presence awareness and instant messaging features integrated with these client options-without separately licensing or launching IBM Lotus Sametime® software. The limited entitlement is also included with IBM Lotus Domino Messaging Express and IBM Lotus Domino Collaboration Express software.

To help promote higher return on investment and increased user productivity, you may choose to incorporate presence awareness and instant messaging into your custom Lotus Notes-based applications developed with IBM Lotus Domino Designer software. These capabilities are particularly valuable for help desk applications.

The limited entitlement to Lotus Sametime software restricts its use to only select integrated instant messaging and presence awareness functions, and only within the context of Lotus Notes and Domino software.

The integrated instant messaging and awareness features available from within the client do not eliminate the need to install the Lotus Sametime server software in your infrastructure. The server components have not been integrated into IBM Lotus Domino software. However, there is no additional license charge for the entitled Lotus Sametime server software when used as indicated above.

http://www-01.ibm.com/software/lotus/notesanddomino/sametimeentitlement.html

Entitlement at no additional cost – Lotus Symphony

IBM® Lotus® Symphony™ is a richly-featured set of productivity tools that are intuitive and easy to use and *provided at no charge*. There are three applications that make up Lotus Symphony: Lotus Symphony Documents, Lotus Symphony Spreadsheets, Lotus Symphony Presentations.

Lotus Symphony puts you in charge – take control over spiralling upgrade costs, ensure access to documents well into the future with new standard file formats (ODF), get more from your current investments with support for Microsoft Windows and Office file types.

Users can enjoy the easy-to-use interface and online community for templates, tips and support.

Businesses can control software acquisition and upgrade costs, provide ability to compatibility with Microsoft Office file formats, protect future access to documents with support for ODF and support a global workforce with Lotus Symphony's native language support for over 23 languages.

Developers can extend their applications with the power of Lotus Symphony through support for plug-ins and, when the Lotus Symphony editors inside Lotus Notes are used, rich composite applications.
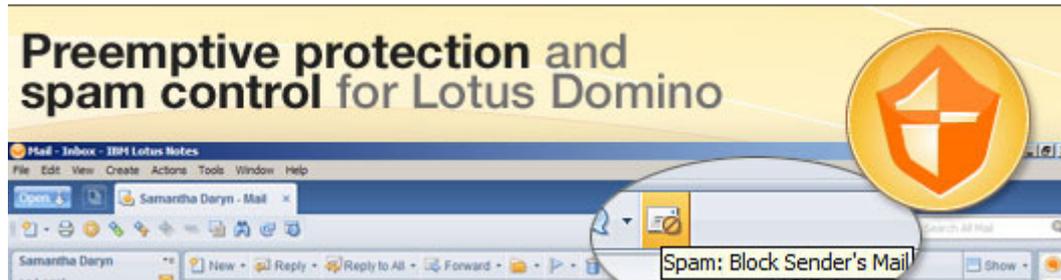
Lotus Notes users can create, edit, and share documents, spreadsheets, and presentations with the integrated version of Lotus Symphony which is built into the Lotus Notes client user interface.

http://symphony.lotus.com/software/lotus/symphony/home.nsf/home

Lotus Protector for Mail Security

Lotus software

Preemptive Lotus Domino spam control

Why IBM for preemptive Lotus Domino spam control

Protect your IBM Lotus® Domino® and mixed email infrastructure from spam, viruses and other threats originating on the Internet. IBM Lotus Protector for Mail Security software helps optimize email throughput to help keep unwanted content out of your Lotus Domino servers. And it gives users personalized control of their email right within the IBM Lotus Notes® inbox.

"By eliminating spam from our inboxes, IBM Lotus Protector gives our staff more time to focus on genuine business communications." - Roddy Fraser, Operations Director, Summit Healthcare

Want more technical details? This white paper details the robust content analysis technology employed by IBM® Internet Security Systems™, the foundation for the IBM Lotus™ Protector for Mail Security solution.

- Try Lotus Protector for Mail Security 2.5 for 90 days at no charge

ExtraFax
ENTERPRISE FAXING

Switch for Free (and pay for just the Maintenance!)

Promotion valid: June 15, 2009 - August 31, 2011

How does this work and what products are eligible?

If you have proof of purchase of a major network faxing product; Right Fax™or VSI - Esker Fax™, we will provide the equivalent product. Contact us to see if other products are eligible. Note that FxD users have a separate upgrade program.

Can I move to a larger or smaller number of users/channels?

Yes, you can decide on any of the ExtraFax Product Offerings.

Do I own the license?

No additional charges are issued when the maintenance plus fee is purchased, in advance, for 3 years, minimum. We are confident in our product as a complete desktop faxing solution.

What is Maintenance Plus and how much is it?

Maintenance Plus is our complete plan that includes Technical Support, Web-Forum Support, On-line training, Maintenance Releases and upgrades during the period. Maintenance Plus is calculated at 25% of the list price of the package that you would purchase. Keep in mind this includes all major upgrades as well - there is nothing more to buy.

What if I have an old product that was never installed, can I switch for free?

Yes you can switch, so long as you have proof of purchase of a major network faxing product.

How can I try ExtraFax to see if it is as good as you say?

Get your free 30-day trial version of ExtraFax! ExtraFax has the most flexible installation of any pure Notes product. You can install ExtraFax as an add-on task to the Domino server. If you don't want to touch or disturb your Domino server, ExtraFax is the only Domino faxing product that allows you to install the fax server on a client workstation. That's right, you can take a Windows™ workstation with Notes and use the hardware modems or fax board on the client workstation and connect to the server. A great, quick way to see how it works!

What if I don't have time to implement this, but we really want to switch?

We offer complete on-site installation and configuration services and can provide needed hardware as well.

Considering a Switch for the better?

ExtraFax is...
100% focused on the Domino platform and not Exchange like other vendors.
Designed and supported by Extracomm and never outsourced.
Always supporting the most current version of Domino - ExtraFax is Domino 8.5 ready.
Able to leverage your existing maintenance dollars and hence no need for additional I.T. budget.
Utilising your in-house Domino knowledge and will never require you to learn SQL.
A complete bundle, there are no "add-ons" to buy for different functionality.
Managed through a centralized database, unlike other solutions that may have 6 or more to maintain.
Commonly less expensive to renew maintenance when compared to other fax products.
More then just faxing, with built in MMS and SMS support.
Able to offer more inbound routing options for standard forms utilizing bar codes.
Keeping the junk out - by enabling junk fax filter rules.
Using proven OCR technology to make keyword searches possible in a fax.
Leveraging current technology with a Lotus Notes 8 eclipse sidebar plug-in.
Able to install natively on Windows and Linux systems.
The first Enterprise fax solution to support FoIP.

RightFax is a registered trademark of Captaris. Esker is a registered trademark of Esker S.A in the U.S. and other countries.

SWING DocPublisher Express Edition

New SWING DocPublisher Express Edition for Lotus Domino is a no-cost solution to company e-manuals

The Express Edition includes a single server, single Advanced User (content manager / publisher / administrator) license. Read-only access is provided for unlimited number of users (default database access: anonymous).

An organization or department can greatly benefit from Express Edition if a single person is responsible for organizing and publishing document libraries or company manuals. Document authors can keep using their familiar authoring tool - Microsoft Word.

Express Edition

Server License	1
Read-only Users	Anonymous
Sign-off Readers	No
Advanced Users	1
Price	Free

DocPublisher Users

- **Advanced Users** are document publishers and other users who may be actively involved in the publishing process, such as authors, editors, reviewers, approvers, document owners, content managers and administrators.
- **Sign-off Readers** are required to read a document and sign-off acknowledging they have read and understood the document. DocPublisher notifies users, collects their sign-offs, and tracks the whole process.

How to get a free Express Edition license:

1. Sign up for the SWING DocPublisher online trial
2. Take a test drive
3. If you like it, freely download the Express Edition

Use Lotus Domino and DocPublisher for Policies and Procedures, IT Manuals, Instructions, Compliance Guidelines and other documentation.

Directory Services

The mySolutions Directory Services is a tool that was designed to manage the basic requirement for each company to have a staff list available at their fingertips.

Directory Services is a tool developed on Lotus Domino that stores all relevant details of each staff member within an organisation. The tool has an automated integration into any Service Desk Application, Automatic reminders of compliance requirements, e.g. Renewal of Drivers Licenses and provides a complete asset management tool for all IT Assets, utilising daily stock take embedded in the Notes Mail Client.

Directory Services provides Mobile Telephone Lists to iPhone's, Android and iPads.

The design of Directory Services is of such layout that many additional business Applications can utilise the information as a shared system, e.g. Performance Appraisals, Timesheets, Expense Claims, Upgrade Planning and many more.

Domino Installation and Deployment

One of the major challenges faced by any prospective customer is the migration to Lotus Domino and the maintenance of a healthy Domino Environment. During the past 10 years, many repeating challenges prompted mySolutions to develop a strategy and tools to enhance the methodologies utilised by clients to stay abreast of newest technologies and methodologies to run their Collaboration and Messaging Environments.

The mySolutions Domino Installation and Deployment Solution consist of tools (including 3rd party tools e.g. BinaryTree, IOnet) to identify, plan and migrate users from any other mail platform to Lotus Domino, also including automated clean up products to allow for compliance.

One of the major problems encountered with any Mail and Collaboration Environment is the lack of legal compliance. Utilising the mySolutions Framework, any new installation, upgrade and rollout will happen within an accepted framework, ensuring legal and best practice compliance. (e.g. King III)

The Domino Installation Tools consist out of pre designed documentation (e.g. Policies and Procedures), Migration Tools, System Technical Design Services (e.g. Server Hardware, VMServices, Network Layouts), Platform Design Services, physical Installations Services of Servers, Operating Systems (including the best practice configurations as per IBM Redbooks) and Post installation performance tuning and monitoring.

QuickR Installation and Deployment

One of the major challenges faced by any prospective customer is the migration to a Document Management System and the maintenance of a healthy IBM QuickR Environment. During the past 10 years, many repeating challenges prompted mySolutions to develop a strategy and tools to enhance the methodologies utilised by clients to stay abreast of newest technologies and methodologies to run their Document Management Environments.

The mySolutions QickR Installation and Deployment Solution consist of tools (including 3rd party tools e.g. IIUI, IOnet) to identify, plan and migrate users from any other document management platform to Lotus QuickR, also including automated clean up products to allow for compliance.

One of the major problems encountered with any Document Management Environment is the lack of legal and best practice compliance. Utilising the mySolutions Framework, any new installation, upgrade and rollout will happen within an accepted framework, ensuring legal and best practice compliance. (e.g. King III)

The QuickR Installation and Deployment Tools consist out of pre designed documentation (e.g. Policies and Procedures), Migration Tools, System Technical Design Services (e.g. Server Hardware, VMServices, Network Layouts), Platform Design Services, physical Installations Services of Servers, Operating Systems (including the best practice configurations as per IBM Redbooks) and Post installation performance tuning and monitoring.

Contact Details

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